

## Training Package

CHC99 Community Services

### Qualifications

- CHC20599 Certificate II in Community Services (Disability Work)
- CHC30799 Certificate III in Community Services (Disability Work)
- CHC30899 Certificate III in Community Services (Mental Health – Non Clinical)
- CHC40799 Certificate IV in Community Services (Disability Work)
- CHC40899 Certificate IV in Community Services (Mental Health – Non Clinical)



### Competencies

- CHCCM1A Undertake case management
- CHCCM2A Establish and monitor a case plan
- CHCCM3A Develop, facilitate and monitor all aspects of case management
- CHCCWI1A Operate under a casework framework
- CHCCWI2A Implement a casework strategy
- CHCMH1A Orientation to work in the mental health sector
- CHCMH3A Provide support
- CHCDIS1A Orientation to disability work
- CHCDIS3A Provide services to people with disabilities
- CHCDIS4A Design procedures for support

### Description

The Disability and Mental Health Toolbox uses tasks, activities, and problem solving to engage the learner. After being presented with a task the learner gathers the information and experience - both on and off-line - needed to accomplish it. The tasks are realistic are based in a workplace, and require the same sorts of sub-tasks to accomplish them.

The learner may be required to: attend meetings, do research, read or write reports, conduct planning, make contacts, interpret data, present information, interview clients, contribute to group discussion – in short, do anything they would be expected to do in the workplace!

The setting is a simulated community centre (Carman Poldis Community Centre, CPCC) where the learners take on 'jobs'. The jobs are selected at the CPCC Reception and each job relates to a competency.

The jobs and tasks reflect real-life situations, and the supporting resources aim to give the learner a variety of ways to acquire the required knowledge & skills. The learner has control over which resources he/she uses, and the jobs are self-contained so that they may be selected as required.

### Toolbox Website

For further information, online previews, support and purchasing, visit:  
<http://www.flexiblelearning.net.au/toolbox>