

Services Toolboxes

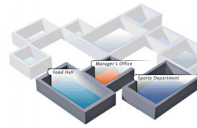
Retail



Retail Operations

212

Scenarios in which the learner interacts with fictional staff and customers as they work in the virtual workplace. Associated manuals, situations and characters are provided.



Retail Supervision

313

Based around scenarios at a retail store where the learner has just been appointed as a Trainee Supervisor of the Sports Department and has 15 staff reporting to them.

Certificate IV in Retail Management

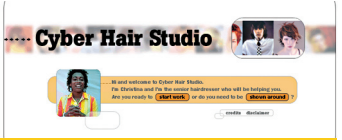


Diploma of Laboratory Technology

508

Focuses on the current workplace responsibilities of the learner and is designed to encourage them to communicate ideas and foster peer interaction.

Hairdressing



Cyber Hair Studio

407

Aimed at a range of learners, from pre-apprentice to the adult learner. Learners adopt the role of trainee hairdresser to perform a series of services on nine virtual clients.

Hospitality

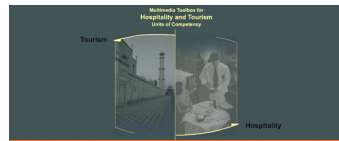


Kitchen Operations

409

Designed for students either currently working in a commercial kitchen or looking to gain entrance into this field. It gives students a base for completing practical tasks.

Hospitality and Tourism



Tourism and Hospitality AQF II - III

110

Developed to support the Tourism and Hospitality Training Packages it contains a variety of learning resources for 17 units of competency at Certificate II and III level.

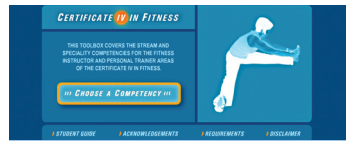


Hospitality and Tourism Management

209

Set in the virtual Excellcia Hotel which has recently been taken over by a hotel chain this Toolbox explores the changes in processes, standards and policies.

Fitness

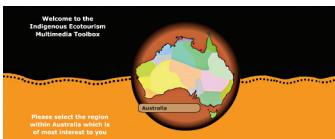


Fitness Online

805

The learner will be exposed the decision making required in fitness assessment and exercise programming, planning and monitoring range of client groups.

Tourism



Indigenous Ecotourism

318

Designed for Indigenous people or communities to develop an Indigenous ecotourism plan and to acquire the skills required to work in the tourism industry.



Marketing Tourism Product

319

This Toolbox is based on a need in the travel and tourism industry for a training resource for industry people without a background in marketing and product development.



How Eventive

806

The learner works on a series of virtual events, designing and managing sponsorship, marketing, budgets, risk, contractors and onsite event services.

Sport



Facilities Management

705

This Toolbox has been designed for entry level learners seeking a career in facilities management or experienced workers wanting to gain specific skills.